# Requesting Non-PO Payment in JD Edwards

The Automated Voucher Match (AVM) queue in JD Edwards is used to process non-PO invoices. If you receive an invoice directly, i.e. outside of JD Edwards, enter it into the system and request the payment. Invoices can also be sent to

This document will provide instructions on:

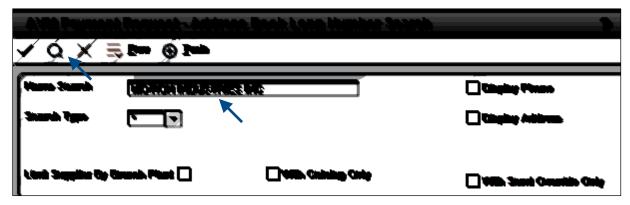
- Entering invoice information
- Attaching the invoice and supporting documentation

#### **Accessing AVM Payment Request and Selecting a Supplier**

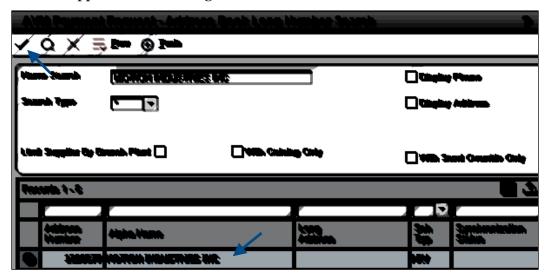
1 From the WestRock menu, choose **Purchasing & Inventory > Purchasing > Purchasing Inquiries** > **AVM Payment Request**.

**Result:** JD Edwards displays the AVM Payment Request – Payment Request Entry screen.

- 2 Search for a supplier number by clicking inside the Supplier Number field and click **Visual Assist** .
- **3** Type the supplier name in the Name Search field and click **Find**:



**4** Select a supplier and click the green check mark:

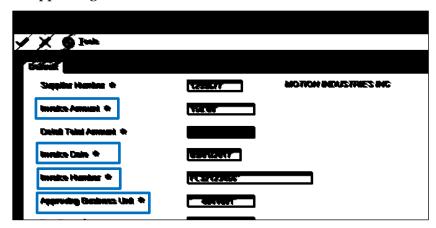


**Result:** JD Edwards displays the Supplier Number on the Payment Request Entry screen.



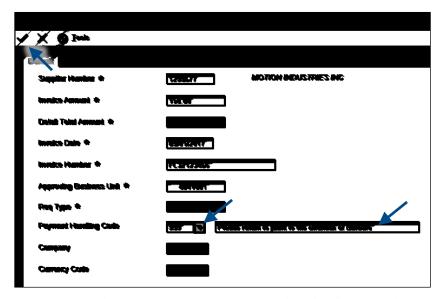
#### **Requesting Payment: Branch User**

- 1 Enter the required fields. This includes:
  - Invoice Amount
  - Invoice Date create an invoice date if one is not provided
  - Invoice Number
  - Approving Business Unit



**Note:** All asterisk (\*) fields are required.

2 Select a Payment Handling Code, enter a comment in the field provided, and then click the green check mark:



**Note:** Record your AVM Document Number for future reference:



- **3** In the line item section, enter the required fields below:
  - Amount
  - Description
  - Account Number



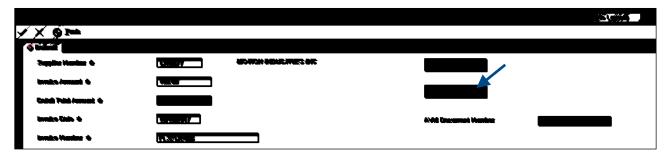
**Note:** Entering a Coding Commodity is optional.

**4** Review all the information entered and click the green check mark.

### **Attaching Files**

An invoice and other supporting payment documents must be attached in JD Edwards.

1 Click the **Attachments** button:



2 Click **File > Browse**, navigate to the file you want to attach and then click **OK**.

*Note:* The attachment size limit is 10MB.

- 3 Click **Save** twice.
- 4 Click the green check mark.

**Result:** The AVM Payment Request is successfully submitted.

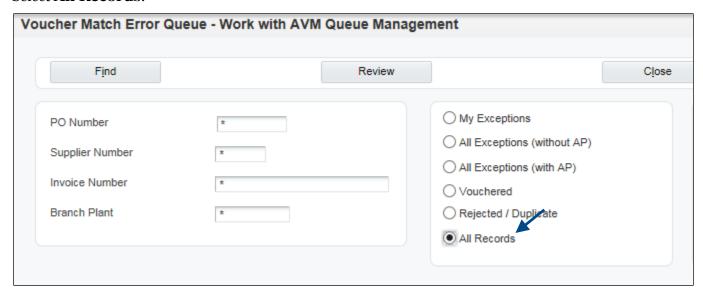
## **Searching for Payment Request**

If you did not record the AVM Document Number, you can still access the payment request after it is completed by following the steps in this section.

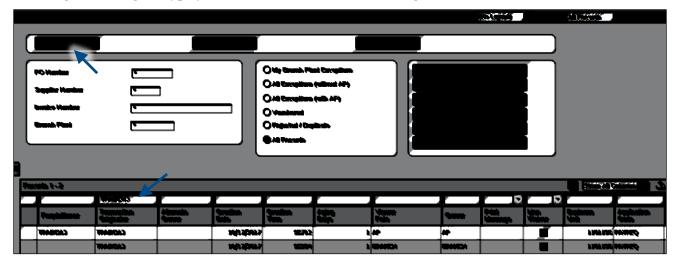
1 From the WestRock menu, choose **Purchasing & Inventory > Purchasing > Purchasing Inquiries** > **Voucher Match Error Queue**.

**Result:** JD Edwards displays the Voucher Match Error Queue screen.

#### 2 Select All Records:



**3** Scroll right on the grid, type your name in the Transaction Originator column, and click **Find**:



**Result:** All records you have completed will appear in JD Edwards.